



New England Sounding Line



The newsletter of the National Network of Libraries of Medicine, New England Region, Mar. - Apr. 1997, Vol. 6, No. 6

It Must be Spring in New England!

by John A. Stey, Associate Director

April seems to be meeting month in New England. Recent meetings attended by NN/LM staff included, the RAC, the Regional ILL/Document Delivery, HSLIC, MAHSLIN and HSL NH/VT.

The NN/LM NER Regional Advisory Committee (RAC) met on April 10, 1997 at the Publick House in Sturbridge, MA. The twenty members including health sciences librarians and health professionals, represent rural and urban areas of New England. For a complete membership listing see the NN/LM NER home page. The mix generated considerable energy and enthusiasm that will help guide the NN/LM NER program as we approach 2000. The RAC decided to meet each spring and use conference calls, e-mail and cluster meetings to carry out business. Susan Bennett of NPACE was elected to serve as Chair. Small committees and/or focus groups will begin to address some of the issues such as Loansome Doc, access to minority health professionals and the emerging consumer health information question. Ann Smith, an Education Specialist, at UCHC was the facilitator for the afternoon session to establish priorities for marketing our services to health professionals in underserved areas. Effective strategies, community based organizations, professional organizations and continuing education opportunities topped the list.

We look forward to working with the new RAC and will keep our network members posted of RAC involvement in the NN/LM NER program. Please join us in welcoming the new RAC members. Don't hesitate to contact them with issues or concerns that you might have.

On April 11, 1997, NN/LM NER and NAHSL co-hosted the Regional ILL/Document Delivery Meeting in Sturbridge. Over sixty network members attended the day of events which included updates on DOCLINE Enhancements, EFTS, EPS, QuickDoc and Loansome Doc. The afternoon began with a presentation by Lee Anne George of the Widener Library of Harvard University on the future of ILL and Document Delivery. A Publishers Forum attempted to establish a dialogue with several publishers/vendors regarding new pricing mechanisms for traditional and electronic products. Group purchasing and networked resources were also discussed. Participants included Janet Fisher of MIT Press, Kerry Hanna of OVID, Elizabeth Nolan of William & Wilkins, and Amira Aaron of Readmore/Blackwell Group. Emily Paulwan of Blackwell Scientific did not attend due to an emergency but made available her comments. A video tape of the Publishers Forum is available for loan by calling the NN/LM NER office at 1-800-338-7657 or e-mail Cheryl Sinkler at sinkler@nso.uchc.edu

As we close out Year 01 of the current contract, we would appreciate your feedback and evaluative comments on the program along with suggestions for improvement. You may contact us at the toll free number above or e-mail to stey@nso.uchc.edu We hope that many of you will join us in Seattle for MLA and in Burlington for NAHSL '97.

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Relais - An Interlibrary Loan Solution at the National Library of Medicine

by Cassandra Allen, Head, Collection Access Section, NLM

Providing expedient interlibrary loan service to members of the National Network of Libraries of Medicine (NN/LM) has always been a priority at NLM. In an effort to keep ahead of the increasing demands for faster and higher quality document delivery, NLM will take another step towards improved service in Spring/Summer 1997 with the implementation of a new software product called Relais, a commercially available system produced by Network Support Inc. (NSI) in Ottawa, Canada. Relais is a document delivery processing system that will automate many aspects of NLM's interlibrary loan (ILL) service and associated record keeping.

NLM responds to a very large number of ILL requests each year; up to 1,600 a day during the spring peak season. NLM received nearly 350,000 requests last year. Approximately 91% of these were received via DOCLINE, NLM's automated ILL request and referral system. The remainder were received as non-DOCLINE ILL requests (fax requests, and ALA and IFLA forms received by mail or E-mail). To respond to this large number of requests, NLM uses independent contractors to retrieve items from the shelves and to copy and package photocopied material for mailing. The current procedures for processing ILL requests involves a labor intensive series of tasks to sort, count, and track delivery to and from the contractor and ultimately to NLM's requestors. The Relais system will handle many of these tasks.

As part of the contract with NLM, Relais will also be installed at the National Institutes of Health (NIH) Library to handle their incoming DOCLINE requests. Theirs will be a partial installation where only items requested for electronic delivery will go through Relais. In addition, NIH has contracted separately with NSI for a Web interface for their internal users on the NIH campus.

Relais

The Relais system will allow NLM to reduce manual counting and tracking which will result in reduced processing time to get requested documents to patrons. DOCLINE requests will be uploaded to Relais every fifteen minutes where a set of predetermined rules for sorting and distribution will be applied. The rules will automatically sort requests between the Collection Access Section and the History of Medicine Division based on the year of the material requested. Requests with "FREE", "0", or a dollar amount lower than the NLM charge will be automatically updated as non-available with the appropriate reason code. By placing these rules in Relais, NLM will be able to receive requests throughout the day instead of holding them for overnight processing.

Scanners to Replace Photocopy Machines

The feature of the Relais system that will result in the most dramatic change to ILL service is the replacement of photocopiers with scanning technology. Articles and book chapters for ILL will no longer be photocopied. All printed materials will be scanned using Fujitsu 3096EX scanners that have been fitted into a specially designed workstation. The scanning workstation will house the scanner, the system CPU, a keyboard, a 20" touch screen monitor, a foot pedal, a barcode reader and will provide work space for the operator. The NLM has special handling concerns for the older part of its journal collection. NSI has responded to this concern by working with Minolta to acquire its Epic 3000 cradle scanner which will be used to scan fragile volumes.

*Relais
continued on page 3*

Tracking

The Relais system allows for complete request tracking. At each step in the process, the system will know which individual is working with a batch of requests and where each request is in the process. NLM will also be able to monitor the printing and electronic delivery of Ariel and fax requests to determine if an item has been printed or sent.

Delivery

Relais will read the delivery method that the library indicated in the DOCLINE borrow record. If electronic delivery is requested, Relais will send these items from the scanner to an internal server. From there the material will be sent to the library without intervention by NLM staff. In the near term, NLM expects to continue to respond to the bulk of its requests with printed documents using the U.S. mail. Articles and chapters that must be printed will be sent to high speed printers and mailed.

Benefits to NLM

1. Labor savings

- Automatic distribution of Ariel and fax requests
- Automatic Updating: After an article or book chapter is scanned, the Relais system will automatically upload information about the disposition of the request into the DOCLINE System every hour.

2. Flexible reporting

- NLM will be able to generate reports using off-the-shelf software for statistics and management. The system will be programmed to automatically produce many routine reports, but additional reports will be created as needed, eliminating the need for most manual record keeping.

Benefits to the Network

1. Faster Delivery

- Most requests routed to NLM will be received the same day they are entered in DOCLINE.
- Many documents requested as electronic delivery will be delivered the same day.

2. More accurate request tracking

- If you call to inquire about a request, an NLM staff member should be able to give you better information about its status.

3. E-Mail Options

- Relais is capable of sending MIME encoded messages

by E-mail. This spring NLM expects to take advantage of this feature by sending documents to the NIH campus researchers by E-Mail.

4. Possible Reduction in ILL Costs

- As more libraries request electronic delivery, ILL charges may be reduced because of lower materials costs including paper, toner, other printing charges, and elimination of mailing costs.

During the last fiscal year, NLM responded to 88% of the requests that it filled in one day. NLM expects to see this number rise above 95% after Relais is implemented. To assist NLM in providing our ILL patrons with fast and accurate ILL service, libraries will need to submit accurate, fully identified requests. You may view the Inter library Loan and DOCLINE Fact Sheets on the NLM Web page for specific policy information, but the following tips will also help you get faster ILL service.

Tips for Better Service

- Libraries that do not want NLM to fill its requests must use DOCLINE's Start/Stop Routing feature. Since NLM will no longer receive its requests in a batch mode overnight, NLM cannot cancel requests after they have been received.
- DOCLINE borrowers should always use the unique identifier (UI) from the MEDLARS databases to identify a request. Requests entered without the UI will not route according to your ILL routing table, but rather they route according to the Monograph/Audiovisual/Non-SERLINE routing table. If such a request reaches NLM, it is diverted from the main processing stream in Relais in order for staff to search and assign a call number. Journal requests submitted without the UI should be limited to those for which no record exists in SERLINE.
- DOCLINE borrowers should use the UI from CATLINE, AVLINE or Locator when making monograph and audiovisual requests. When requests reach NLM, they will be identified and carry an NLM call number, resulting in faster delivery.
- Requests that reach NLM will be filled based on the delivery method selected by the borrowing library. When Ariel or fax delivery is requested, documents will be sent automatically. If the borrower would prefer that the supplied item come from a local lender over its being provided by Ariel, NLM recommends that they select Mail as the delivery method, and continue to use the Comments field to indicate alternative delivery methods. When mail or pickup delivery is requested, documents will be printed.

Medline Access on the Web

by Jill Ehrenzweig, Education Coordinator

In February 1997, I compiled a matrix of MEDLINE access available through the WWW. Over the last few months the sites included in the matrix have undergone numerous changes, so that the revised matrix of April 1997 hardly resembles the original. When you're evaluating free MEDLINE sites, it is important to remember that the sites are all relatively new and in a constant state of fluctuation. The features and even sites that you search today may not be here tomorrow. For quality and reliability, it's best to use fee-based sites. Remember the old adage, "You get what you pay for." However, the growing popularity of free services is adequate encouragement to get to know the free MEDLINE sites. In this issue of the newsletter, we have included the **MEDLINE MATRIX**. It should provide you with a general guide for the next few months before you'll need to be on the alert for my next update.



Public Health Initiative

by Kim Lavoie, Outreach Coordinator

The Centers for Disease Control and Prevention (CDC), the National Library of Medicine (NLM), and the National Network of Libraries of Medicine (NN/LM) have created a Steering Committee for the CDC - NLM - NN/LM Public Health Initiative project. The Public Health Initiative focuses on developing programs to train public health professionals in the use of information resources relating to public health. The objectives of the initiative are to:

- increase awareness of NLM, NN/LM, and CDC programs and services,
- increase awareness of public health needs and resources among NN/LM members,
- assist public health professionals in obtaining hardware/software and Internet connections needed for effective access to electronic information resources,
- train public health professionals to use the technology required for effective access to information resources, and
- train public health professionals to identify and use pertinent information resources and services.

The NER office would like to hear from you if you are interested in developing a program or training public health professionals in your area. If you have any questions or ideas, please contact me at (800) 338-7567 press #1, (860) 679-4794, or klavoie@nso2.uchc.edu.

EFTS MEMBERS JOINING

This is a listing of the organizations establishing EFTS accounts from February 24, 1997 to April 30, 1997. For questions, more information or to set up an account contact the office at 860-679-4500.

LIBID	SERHOLD CODE#	ORGANIZATION	DATE JOINED
06430B	FRF	Fairfield University Library	2/24/97
10595C	WES	New York Medical College	3/5/97
10029G	MTS	Mount Sinai Medical Center	3/21/97
02881A	URH	University of Rhode Island	3/24/97
01060C	VMR	VA Medical Center - 14D	3/24/97
06340A	NSG	Naval Submarine M.R.L.	3/25/97
10017R	WLN	Whitehall-Robins Healthcare	4/2/97
14220A	MBD	Mercy Hospital of Buffalo	4/18/97
06418A	GHD	Griffin Health Resource Ctr.	4/18/97
06856C	PFY	Purdue Frederick Library	4/18/97
10029F	MLC	Medical Library Center of NY	4/30/97

EFTS MEMBERS LEAVING

These organizations have been removed from EFTS.

10901A	ANO	Avon Products, Inc.	3/18/97
12401A	BHO	Benedictine Hospital	3/18/97
12742A	SGS	Community General Hospital	3/18/97
12518A	COW	Cornwall Hospital	3/18/97
10970A	RCH	Dr. Rbt. Yeager Rockland Cty	3/18/97
10901B	GSW	Good Samaritan Hospital	3/18/97
10993B	HHO	Helen Hayes Hospital	3/18/97
10940A	HRT	Horton Medical Center	3/18/97
10996B	USM	Keller Army Hospital	3/18/97
12401B	KNY	Kingston Hospital	3/18/97
10940D	ZJJ	Middletown Psychiatric Ctr.	3/18/97
10962A	RRC	Nathan S. Kline Institute	3/18/97
12572B	ZXQ	Northern Dutchess Hospital	3/18/97
10960A	NHK	Nyack Hospital	3/18/97
10512A	ZQW	Putnam Hospital Center	3/18/97
12601F	FRP	St. Francis Hospital	3/18/97
12550C	NWB	St. Luke's Hospital	3/18/97
12601I	VBJ	Vassar Brothers Hospital	3/18/97
02111D	JSI	John Snow, Inc.	4/22/97

There is a complete listing of EFTS participants on the NN/LM NER homepage, now updated twice a week:

<http://www.nnlm.nlm.nih.gov/ner/>

**We want to hear
from you!**



Please submit items by June 20, 1997 for
the May - June issue.

(860) 679-4793 or donnald@nso.uchc.edu

NLM Conducting Internet Access Survey

From May 1 to June 15, 1997, the National Library of Medicine (NLM) will be conducting a survey about Internet access in Network Member Libraries. Accurate information about connectivity in member libraries will be critical as NLM expands its use of the Internet for providing on-line database services and publishing clinical alerts, fact sheets and manuals. The information obtained through this survey will be used by NLM to guide future planning for delivery of our products and services, and by the Regional Medical Libraries (RMLs) to develop programs to assist libraries in getting connected to the Internet. Results of the survey will be shared with network libraries in the near future.

During the last week of April and the first week of May, each member library should receive a letter about the survey. The letter is addressed to the library director and should be answered by the person in the library who has responsibility for Internet access. The survey is being administered by an interactive telephone system with an 800 number and should take less than three minutes to complete. If you are interrupted during the survey you can hang up, call back later, and pick up the survey where you left off. The letter you will receive includes a guide to answering the survey questions.

We hope that you will participate in this very important opportunity to provide NLM with information about Internet access in NN/LM libraries. If you have any questions about the survey please call the NN/LM Network Office at (301) 496-4777.

Grants Gallery

by Marion Holena Levine, Assistant Director

Hot off the press! I sat down to my e-mail this morning, April 16, and found a FEDIX announcement about an upcoming round of AIDS COMMUNITY OUTREACH GRANTS from the National Library of Medicine.

NLM's intent is to procure services to design and conduct projects that will improve access to HIV/AIDS-related information by patients, the affected community, their care givers, and the general public. Request for Quotations (RFQ) Number NLM 97-043/VMS will be issued on or around April 30, 1997. Copies of the RFQ can be obtained by writing to the National Library of Medicine, Office of Acquisitions Management, 8600 Rockville Pike, Building 38A, Room B1N17, Bethesda, Maryland 20894, Attention: Valerie M. Syed, Contract Specialist. You can also e-mail Ms. Syed at Valerie@nlm.nih.gov. Fax requests are not accepted. The RFQ will also be available in electronic format and can be downloaded from the NLM Home Page on the World Wide Web. The URL is <http://www.nlm.nih.gov/oam/oam.html>. The period of performance is anticipated to begin September 30, 1997 and expire on or about March 31, 1999.

Getting grant and contract information in a timely manner is part of the grant-writing battle. The FEDIX approach cuts down on the amount of time it takes you to hear about federal grant opportunities. In the November/December 1996 New England Sounding Line I wrote about this new free service and how to sign up for it. Announcements tailored to my interests are sent directly to my e-mail address weekly. It takes seconds to review the 3-6 grant/contract proposals each week and every so often there is a gem of interest to health science libraries. At other times, there are grant announcements that I pass on to faculty at UCHC. You too can do this for the staff in your organization. Check out FEDIX and consider applying for an AIDS COMMUNITY OUTREACH grant.

EFTS Anniversary

by John A. Stey, Associate Director

EFTS has been operational for a complete year. Thanks for your patience and faith during the migration from coupons to EFTS. The feedback received from many of you is upbeat and positive. Your comments confirm that EFTS does save time and money for your institution. If you would like to comment on EFTS, please call the office at 1-800-338-7657 to request an EFTS Evaluation Form or send your comments and/or suggestions to stey@nso.uchc.edu

EFTS has 190 members from Region 08 and 26 from Region 01. Over 34,000 loans were processed by EFTS between January 1996 and March 1997. Remember, these are only loans that have a charge attached to them and do not represent the total ILL volume in the region. Monthly statements were sent to all participants and quarterly redistribution checks to net lenders amounted to \$257,708.15 during this period. The 5% service fee amounted to \$17,643.10. Lito Dino, the programmer behind EFTS, continues to create enhancements to improve the software and the reports generated.

Several other NN/LM regions have expressed an interest in EFTS. John Stey gave a presentation to the Resource Library Directors of SCAMeL in New Orleans on April 17, 1997. This region currently has a coupon system and is investigating possible alternatives. They were very interested in EFTS and we look forward to working with them.

A Hospital Librarian Goes To The White House . . .

by Evelyn Breck Morgen, Director, Tremaine Library, Middlesex Hospital, Middletown, CT

The phone rang at my home one evening in June of 1996. It was Dr. Kristen Zarfos, a surgeon at Middlesex Hospital in Middletown, CT where I am Director of the Hospital's Tremaine Library. Dr. Zarfos was very concerned that several insurance companies were starting to adopt guidelines that recommended mastectomies be done on an outpatient



basis. She personally had to spend significant amounts of time on the telephone to get approval to hospitalize her patients. She asked my help in getting the information she needed to speak out on this issue. Neither one of us dreamed we would both be invited to a special press conference at the White House on this issue eight months later.

I and my staff, Sandy Chamberlain and Barbara Sequenzia, began doing literature searches, collecting articles and "surfing the Net" for relevant information about breast cancer, cancer support groups, Milliman & Roberts Guidelines and managed care and sending them to Dr. Zarfos. Dr. Zarfos appended a bibliography to her first correspondence with legislators about this issue. This correspondence resulted in a major press conference in August of 1996 in Hartford where many people spoke out in protest of the possibility of outpatient mastectomies. The issue was then picked up by the news media including Good Morning America, The Wall Street Journal, The British Medical Journal and an Ellen Goodman column to name a few.

The American Association of Health Plans made a national statement in November urging their members not to deny hospitalization after a mastectomy. However, many people felt that legislation was still needed to enforce this recommendation. In February of 1997 Dr. Zarfos was invited to attend the State of the Union address where she was personally recognized and commended by President Clinton. The following week, Hillary Clinton held her first press conference in two years to support legislation introduced by Rep. Rosa DeLauro of New Haven banning "drive through mastectomies." Dr. Zarfos was invited to speak at this press conference and six people were invited to accompany her - including me. We were treated like royal guests complete with special tours, a photo with Hillary Clinton in the Red Room and reserved seating front row center at the press conference in the East Room. I sat there in awe of how far we had come since that early discussion in June. Dr. Zarfos frequently makes comments about how important the information provided by the library is to her -- that she would

never have had the time or the skills to do the research we did. Since February, several states have passed legislation banning "drive through mastectomies."

This all demonstrates the powerful impact of someone with a strong voice who also has access to the right information at the right time. I suggest a new poster for libraries :

"Behind every
strong leader there's
a good library."

Did You Know...

If you have web access, you may search the archives of the NNLM-NER listserv by keyword, subject (the messages are "threaded" by subject) or author's address. You can also review messages of any month since December 1995.

To search the archives or view the month's messages, go to:

<http://library.ummed.edu/archives/nnlm-ner.html>

Relais

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- Maintain accurate Ariel and fax address information in your DOCUSER records. DOCLINE retrieves the address from DOCUSER. Please do not put address information in the Comments field.
- Continue to use the Comments field in DOCLINE for bibliographic and instructional notes or for alternative delivery methods for libraries other than NLM.

NLM has made many changes to its internal ILL procedures over the years to reduce the time that it takes to get material in the hands of our users and to improve our service to NN/LM libraries. Recent ARL statistics for ILL from 1986-1996 show an increase in interlibrary borrowing of 116% and an increase in interlibrary lending of 61%. NLM has seen its ILL volume increase an average of 7% per year over this same time period. Libraries continue to increase their usage of fax as a standard delivery method and use of Ariel software is also growing. In this climate, NLM believes that implementing Relais will assist us in our continued efforts to improve ILL service.

Net *Worthy

by Kim Lavoie, Outreach Coordinator

The latest version of the Physicians Desk Reference (PDR) is not on the shelf of your library and a physician needs to know the adverse effects and potential drug interactions of the newly FDA approved pain reliever, Ultram. Where else can you find information on it? There are World Wide Web sites that provide in-depth and detailed information on drugs for health professionals and the public.

RxList - The Internet Drug Index - <http://www.rxlist.com/>

The RxList is a "fuzzy" logic searchable database for information on prescription medication. The "fuzzy" logic search engine assumes that your input may be incorrectly spelled and attempts to find a close match to the term entered. The RxList has the capability for searching by brand or generic name and drug category, keyword, RxList-ID, and the "Top 200 prescriptions". The keyword feature enables the user to search all the RxList monographs simultaneously for potential interactions, side-effects, and indications. The RXList-ID allows you to identify unknown tablets and capsules by searching for their ID imprint codes. The Top 200 prescriptions list represents nearly two-thirds of all prescriptions filled in the United States during the years of 1995 and 1996. A typical entry contains a description, actions/clinical pharmacology, indications and usage, contraindications, warnings, precautions, patient instructions, drug interactions, adverse reactions, dosage and administration. In general, the RXList is easy to use, frequently updated, and contains a wealth of information on prescription drugs.

Drug InfoBase - http://pharminfo.com/drg_mnu.html

The Drug InfoBase is produced and sponsored by the Pharmaceutical Information Network. The database has information on both prescription and over-the-counter medication. Drug InfoBase has four separate databases for specialized information. They are:

Drug DB - Drug DB contains drug information browsable by generic or trade name (United States trade name). A centralized index provides access to information and articles written in the Medical Sciences Bulletin and other journals and archives on PharmInfo Net.

Drug PR - A database of pharmaceutical and biotechnology product press releases which is browsable by generic or trade name. For example, there are articles about newly released Allegra (fexofenadine HCl). This is a useful source to obtain information about new drugs and drugs under development.

DrugFAQ - The database is an archive of questions posed by health care professionals and consumers concerning side-effects, dosage, and interactions about medications. The answers are compiled from different sources, including pharmacy drug information services, pharmaceutical companies, and health care professionals.

sci.med.pharmacy Archive - This is a selected archive of discussions from the sci.med.pharmacy usenet newsgroup. The information in this section is unsubstantiated, but it has the personal experiences of patients with using specific types of medication. The site gives patients a forum to have questions answered by doctors, nurses, and pharmacists.

Drug InfoBase enables a user to search all of the four database at the same time by invoking the magnifying glass "Search Us" icon. The typical entry supplies the generic or brand name depending on the type of search used, manufacturer, treatment class, indications, and links to Medical Sciences Bulletin articles and additional sources of information. The site is frequently update with new information. In conclusion, this is an extremely comprehensive site for the latest information on prescription medications for health professionals and consumers.

Healthtouch Online Drug Information - http://www.healthtouch.com/level1/p_dri.htm

Healthtouch Online is a comprehensive site for medical information for health consumers. The Drug Information section is a searchable databases of both prescription and over-the-counter medication by brand or generic name. A typical entry contains fields with common uses, proper methods for using the drug, cautions, possible side effects, before using this medicine, overdose, and additional information. The information is written in comprehensible language for the public. The site is produced by Med-Span, one of the nation's most respected sources of drug and medication information.

In conclusion, a librarian does not have to despair if the latest version of the PDR is missing from the shelf, because the World Wide Web provides comprehensive information for patients and health professionals on over-the-counter and prescription medication. Have fun exploring the three sites, locating information on medications, and finding other sources for drug information!



It is with much fanfare that we announce the unveiling of our network membership directory on our homepage. Thanks to Michael Boer at the NN/LM PNR, we now have a new directory. Point your browser to:

<http://www.nnlm.nlm.nih.gov/ner/>

and take a look. You can now call up an index of DOCLINE participants, LIBIDs, SERHOLD codes and even see who has a homepage on the Web complete with a link to their page. You have the option of looking at the entire directory or you may search the directory by State and even City. The best part is that this directory is automatically updated twice a week. So take a look at your record and let us know if there is anything that needs to be changed. If there are other fields that you feel would be helpful, please let us know. We are very interested in hearing your comments.

Calendar of Events

May 24-27, 1997

Medical Library Association Convention
Seattle, WA

June 4, 1997

The NN/LM NER staff will be exhibiting at the
Health Tech '97
Worcester, MA
Call the office for a registration form (800) 338-7657

July 18, 1997

The NN/LM NER staff will be conducting a Basic
DOCLINE workshop
Brown University
Providence, RI

September 27-30, 1997

NAHSL Annual Conference "Trail Guide to the Health
Information Environment"
Burlington, VT
<http://sageunix.uvm.edu/dana/nahsl/nahsl.htm>
NAHSL97@thyme.uvm.edu

DOCUSER Change

At the Regional ILL meeting held in Sturbridge on April 11, 1997, it was unanimously agreed upon that the NN/LM NER office should change the FAX field in network member's DOCUSER record to YES. Now, this really isn't as dramatic a move as it may seem. This is what it means. If you put in a request in DOCLINE and you request it as a fax in the DELIVERY field, it would utilize everyone in your routing table and not skip over all of those potential lenders who probably have and use the fax machine daily, but never updated this field. This field really was more important in the past when fax machines and their use was not nearly as widespread. This by no means obligates you to fill it as a fax. You can pass it on in the system or call and ask if mail is okay. We really shouldn't be relying solely on the comments field for this kind of information. If you would rather not have your DOCUSER record changed in this capacity, please let the office know and we'll be glad to exclude you from this project.

Changes In DOCLINE Status

The libraries at Rhode Island Hospital (RIH), Miriam Hospital (MIR), and Emma Pendelton Bradley Hospital (EPH) have consolidated their operations and services to form the Academic Medical Center Library of Lifespan, a Health Care System. The new name will appear as Lifespan Health Sciences Library. The LIBIDs for Miriam Hospital (02906B) and Bradley Hospital (02915A) have been discontinued.

The National Network of Libraries of Medicine
New England Region
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